



November 20, 2024

Department of Housing and Community Development  
Office of Broadband  
600 East Main Street, Suite 300  
Richmond, VA 23219

Virginia Broadband Office,

Citizens Telephone Cooperative has been diligently working over the past several years on a Fiber to the Home project to serve the residents of Floyd County. Citizens has successfully participated in two VATI awards (2022 and 2023) and is an active participant in the LECAP program. We are in good standing regarding project execution and compliance with all reporting.

In addition to our focus on Floyd County, we constructed a 440-mile regional open-access fiber network that now spans 10 counties, 10 towns, and 3 cities. This fiber network spans several zip codes that have BEAD-eligible locations. Having an existing backbone connection and fiber network design gives us an advantage in speed of deployment. Citizens has focused on these areas with the intent to apply for BEAD funding.

Citizens has been operational in Floyd County for over 110 years. Construction into these selected surrounding areas will expand our community. With the 100% completion of fiber to all of Floyd County, we look forward to the opportunity to serve our neighboring communities with the same care that we show our existing customers.

Citizens zip codes of BEAD application intent are attached.

Sincerely,

A handwritten signature in black ink, appearing to read "Donna Smith".

Donna Smith  
General Manager/CEO