



COMMONWEALTH of VIRGINIA

Virginia Department of Housing
and Community Development

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DHCD receives 2012 RichTech Technology Innovation Developer Award

– Award received for agency's new Centralized Application Management System –

RICHMOND – The Virginia Department of Housing and Community Development received the award for 2012 RichTech Technology Innovation Developer Award at the 2012 RichTech Annual Technology Star Awards Gala.

The agency received the award for its development of its new Centralized Application and Management System (CAMS). CAMS is DHCD's innovative platform for enhancing interactions with our clients, including applying for funding and managing programs and projects. CAMS will allow DHCD to better track and manage resources, and the data collected will offer new insight towards improving processes in the future. The award was given to a company or organization whose development of new technology applications and systems creates new processes, methodologies and services for their own or others benefit.

“This award brings recognition and validation of the high quality of work being done at DHCD,” said Bill Shelton, director of DHCD. “CAMS is allowing DHCD to better share information and experiences, making way for better communication, collaboration and delivery of state resources.”

The project was a collaborative effort by DHCD staff and ImpactMakers, a consultant group. By leveraging Impact Makers' project delivery expertise and DHCD's software development capability, the team successfully met aggressive deadlines and avoided the challenges of inheriting a solution built completely by outside resources. Impact Makers managed project delivery and oversaw internal resources, as well as introduced Kanban and Scrum methodologies to the agency team, making DHCD the first state agency to apply this approach.

“Impact Makers is proud to have partnered with DHCD on the CAMS project, and we applaud DHCD's willingness to take an innovative approach to this effort,” said Carl Miller, president of ImpactMakers. “Blending the strengths of our respective organizations resulted in the creation of a high-performing project team that delivered a top-notch solution that dramatically improved DHCD's operational capabilities.”

While online application submission is the first step, it only represents a small measure of what this new tool is intended to do. System development is an ongoing effort, and new functionality will deliver modules to manage electronic payment requests, track project and program budgets, collect data and generate reports, follow and assess the progress of projects and more.

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