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Product recall: TRAC CLUB trolley

PRODUCT RECALL: TRAC CLUB TROLLEY

Recall of TRAC CLUB trolleys (P023AB00 and P023AB01) due to a risk of breakage that could cause a fatal fall. Immediately stop using the trolleys affected by this recall.

MARCH 22 2022 **CURRENT**



Product, technical information

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Photo: TRAC CLUB

We are recalling the TRAC CLUB adventure park trolleys with reference numbers P023AB00 (trolley sold individually) and P023AB01 (trolleys sold in pack of 5). These trolleys have been sold by Petzl since January 25, 2021. Their serial numbers are 20Lxxxxx to 22Axxxxx, inclusive.

These trolleys present a risk of breakage of the black rear plate that could cause a fatal fall.

Please immediately follow these instructions:

If you are a user:

- Stop all use of the affected trolleys.
- Quarantine these trolleys.
- Communicate this information to your colleagues.

If you are a retailer:

- Stop all sales of the affected trolleys.
- Quarantine these trolleys.
- Communicate this information to your customers.

In both cases:

- Contact your local Petzl [after-sales service](#) to return the trolleys and to get either a refund, or a replacement by the TRAC GUIDE LT while supplies last (see product details in the FAQ). Petzl pays the return cost.

Product, technical information

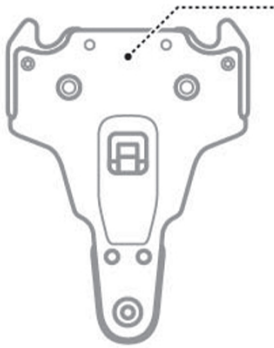
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Has this risk caused any personal injury?

As of March 22, 2022, we know two cases of trolley breakage while they were being used in a system with a second lanyard (redundancy). These ruptures did not result in any personal injury.

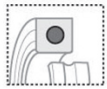
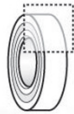
Where can I find the serial number?

Your TRAC CLUB's serial number is located on the frame of the product.

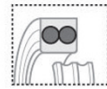
**If I choose a refund for my TRAC CLUB, what amount will I be refunded?**

Your local Petzl after-sales service will refund you the purchase price.

If I choose an exchange, can I use the TRAC GUIDE LT in place of my TRAC CLUB?



TRAC CLUB
TRAC GUIDE LT



TRAC GUIDE

SPEED
VITESSE

++

+

DURABILITY
DURABILITE

+

++

Product, technical information

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When will the TRAC CLUB be available again?

We are unable to provide an answer at this time. We are working on a technical solution to the problem and will keep you informed.

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The activities depicted are inherently dangerous. All users must be trained and competent in the use of the equipment for these activities.